

WARRANTY SERVICE FORM

DATE:

COMPANY OR NAME:		
ADDRESS:		
CITY:	STATE:	ZIP:
E-MAIL:	PHONE:	

PURCHASED FROM:	
DATE OF PURCHASE:	
MODEL:	SIZE:

Please describe the problem or what you are unsatisfied with about the product:

We will contact you once we evaluate the shoes and decide on a fair solution. Thank you.

We stand behind every product that we produce and guarantee it to be free of workmanship defects. Rock climbing is an activity that is inherently rough on products and it is important to have reasonable expectations. How long a shoe (or rubber) lasts will depend on many factors such as frequency of use, good/bad footwork, and how you took care of your shoes. Some people may wear the rubber sole and rand out in 2 months while some may get 6 months of use. Upon inspection by us, you may be offered a partial credit or a repair option with (or without) a reasonable fee depending on the situation or commensurate with use (i.e. it's unreasonable to expect replacement shoes or a free resole after using them for a few months and wearing them out). This warranty policy does not apply to product that has been damaged by misuse, accident, modification or unauthorized repair.

RETURN TO
EVOLV
ATTN: WARRANTY
6769 8TH STREET
BUENA PARK, CA 90620