

## Evolv Warranty Form

When returning product to Evolv, include this form in the box. Please make sure your contact information is completed and clearly written. We stand behind every product we produce and guarantee it to be free of workmanship defects. Items will be repaired or replaced at the discretion of Evolv. If replacement product is not available, credit will be given towards new available product. We do not warranty products damaged from normal wear and tear, alteration made by owner, misuse, accidents or damages caused by uses other than intended.

Name \_\_\_\_\_

Street \_\_\_\_\_

City/State/ Zip \_\_\_\_\_

\_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Shoe Model/Size \_\_\_\_\_

Place/Date of Purchase \_\_\_\_\_

Description of problem:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### Shipping Information

For returns via FedEx, UPS, or USPS

**Evolv**

**Attn: Warranty**

**1421 Edinger Ave, Unit D**

**Tustin, CA 92780**

Contact us if you have questions:

Phone: 714-522-5556

Email: [warranty@evolvsports.com](mailto:warranty@evolvsports.com)

### Important notes before shipping your shoes

- Do not send shoes clipped together with a carabiner or any other device.
- Be kind to the environment and our warranty department. Do not use packing peanuts or Styrofoam.

### Warranty Shipping Policy

Charges for shipping and insuring packages to Evolv are the customer's responsibility. Evolv will return any product covered under warranty free of charge within the U.S. via ground shipping. If the customer prefers expedited shipping, he/she will be responsible for the extra cost over and above the cost of UPS ground delivery.

### Warranty Policy

Evolv will warranty all of its products against manufacturer defects. Items will be repaired or replaced at the discretion of Evolv. We will repair any item covered under warranty free of charge. Non-warranty issues will be repaired at a reasonable charge and assessed on an individual basis. We will contact the customer for approval before starting repair work on non-warranty issues. Do not include money; we will contact you if needed. Thank you.